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**To: Secretaries of Local Government Branches in England
Scotland, Wales and Northern Ireland – for information
Regional Heads of Local Government**

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Department of Health and Social Care launches new website that allows care workers to submit their views

The Department of Health and Social Care recently announced that it had created a new website that gives care workers the opportunity to share their views about what needs to happen to improve the care system.

The views submitted on the website are shared with government ministers on a regular basis. Please encourage your care worker members to contribute to make them aware of the scale of the problems in the care sector.

This autumn the new Secretary of State for Health and Social Care, Matt Hancock, launched a digital platform that allows health and social care workers in England to provide feedback about their working lives - <https://dhscworkforce.crowdcity.com/>

The website encourages workers to contribute their views around the six following areas:

Challenge 1: Feeling empowered and achieving their full potential.

Challenge 2: Working without fear of bullying, discrimination or violence.

Challenge 3: Having access to the training, development and support that staff need.

Challenge 4: Feeling included and valued.

Challenge 5: Getting the basics right.

Challenge 6: How can we measure success?

We have been told by civil servants that this new website is intended to supplement and not replace other mechanisms for providing feedback on the working lives of health and social care workers.

Given that Government Ministers are regularly informed of the views of the care workers that have contributed to the site please take this opportunity to encourage your social care members to register for the site and contribute their views, particularly around the myriad of challenges that they face in their jobs. We are particularly keen for care workers to stress the need for improved levels of pay and training in the sector.

We have been assured that care workers are able to contribute to the website on an anonymous basis.

Details of the website have already been distributed by UNISON health branches to their members.

With best wishes

A handwritten signature in black ink that reads "J. Richards". The signature is written in a cursive style with a large, stylized initial 'J'.

Jon Richards
National Secretary
Local Government, Police and Justice Section